



REP Learning
Chippenham
Telephone: 07881345687
Email: info@replearning.co.uk
Website: www.replearning.co.uk

Behaviour Expectation Policy

Effective Date: 09-07-2026 | Business Name: REP Learning

Student Code of Conduct

To get the most out of each session, students are expected to take ownership of their learning and behave respectfully.

Punctuality: Be ready at the scheduled start time. Lessons will not be extended for lateness.

Preparedness: Bring all necessary books, stationery, homework to every lesson.

Active Engagement: Participate fully, listen to instructions, and attempt tasks to the best of your ability.

Respectful Language: Use polite, encouraging, and appropriate language. Profanity, insults, and aggressive speech are strictly prohibited.

Focused Attention: Eliminate distractions during the lesson. This means turning off televisions and putting away mobile phones unless required for the lesson.

Parent and Guardian Expectations

Parents play a critical role in supporting the educational partnership and ensuring a smooth tutoring experience.

Learning Environment: Provide a quiet, well-lit, distraction-free environment for the lesson

Boundaries: Support the student's learning, but do not complete assignments, answers, or tests on behalf of the student.

Professional Communication: Maintain polite and professional communication with the tutor regarding scheduling, billing, and academic progress.



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Zero-Tolerance Inappropriate Behaviour

The following behaviours are completely unacceptable and will result in immediate consequences:

Harassment and Bullying: Any form of discrimination, hate speech, bullying, or intimidation directed at the tutor or other students.

Academic Integrity Breaches: Demanding that a tutor complete graded schoolwork, continuous cheating, or plagiarism.

Intoxication: Attending a session under the influence of drugs or alcohol.

Policy Enforcement and Consequences

If a student or parent breaches these behavioural expectations, we will enforce the following steps:

First Offence (Minor): The tutor will issue a direct verbal warning to the student and document the incident.

Second Offence (or Moderate Breaches): The session will be paused, the parent will be notified immediately, and a formal written warning will be issued.

Severe/Repeat Breaches: The tutor will **terminate the session immediately**. The business reserves the right to cancel all future bookings and permanently ban the client.

Note: In accordance with our Payment Policy, if a session is terminated early due to behaviour, the full fee remains payable and no refunds will be issued.